

Dear Potential Exam Candidate:

Thank you for your interest in the Information Systems Audit and Control Association (ISACA), and our Certified Information Security Manager (CISM) certification. CISM is specifically geared toward experienced information security managers, and those who have information security management responsibilities. CISM is designed to provide executive management with assurance that those earning the designation have the required knowledge and ability to provide effective security management and consulting. While its central focus is security management, all those in the IS profession with security experience will find value in CISM.

The next CISM exam will be offered 11 June 2005. This 2004 Bulletin of Information (BOI) is being offered to acquaint you with the exam, but cannot be used to register for the 2005 exam. The 2005 exam BOI will be posted online by 1 September 2004 and an online exam registration function will also be available at the same time.

Please contact the ISACA certification department with any questions by phone at +1.847.590.7471 or +1.847.590.7474; by fax at +1.847.253.1443; or by e-mail at [certification@isaca.org](mailto:certification@isaca.org).

We look forward to receiving your registration for the 2005 CISM exam.

INFORMATION SYSTEMS  
AUDIT AND CONTROL ASSOCIATION®

# 2004 Exam

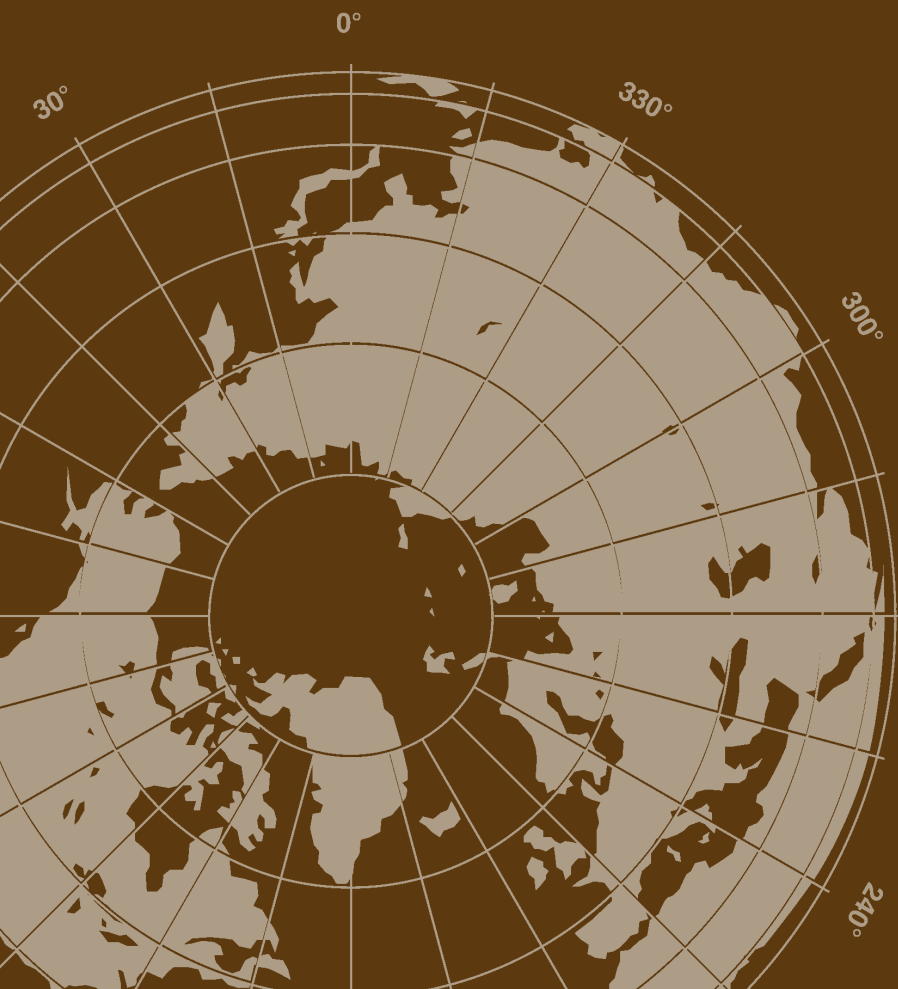
**BULLETIN OF INFORMATION**

REGISTRATION DEADLINES:

EARLY: 4 FEBRUARY 2004

FINAL: 31 MARCH 2004

EXAM DATE: 12 JUNE 2004



# CISM

CERTIFIED INFORMATION  
SECURITY MANAGER™



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*“The security of the knowledge and information stored on our information systems is critical in today’s changing environment. The information security profession is playing an increasingly important role in developing policies, programs and people to help assure the security of these systems. The challenge to business and government organizations is to determine whether they have qualified, competent information security professionals to ensure that their systems meet legal requirements and are secure from unauthorized access and destruction by hackers and terrorists.”*

# Gain Worldwide Recognition with CISM

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The Certified Information Security Manager™ (CISM) certification program is developed specifically for experienced information security managers and those who have information security management responsibilities.

The CISM certification is for the individual who manages, designs, oversees and assesses an enterprise's information security. While its central focus is security management, all those in the IS profession with security experience will find value in CISM. The CISM certification promotes international practices and provides executive management with assurance that those earning the designation have the required experience and knowledge to provide effective security management and consulting services. Individuals earning the CISM certification become part of an elite peer network, attaining a one-of-a-kind credential. The CISM job practice also defines a global job description for the information security manager and a method to measure existing staff or compare prospective new hires.

## Recognition as an Information Security Manager

CISM is unique in the information security credential marketplace because it is designed specifically and exclusively for individuals who have experience managing an information security program. Requirements to become a CISM are based on the experience necessary to competently perform the duties and responsibilities of an information security manager. Information security leaders, subject matter experts and practicing information security managers developed these requirements and the knowledge that is measured through the exam. The results are an information security credential designed to measure an individual's management experience in information security situations, not general practitioner skills.

## Recognition for other Security Certifications Earned

CISM is for the individual who must manage and oversee the enterprise's information security effort, many of whom may hold other certifications the field offers. CISM provides the information security professional with an opportunity to build upon existing credentials already earned and provides tangible evidence of career growth. The CISM certification program recognizes the achievement of security credentials as baseline representations that an individual has gained general information security skill and knowledge. Information security professionals that have earned credentials such as the Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP), Global Information Assurance Certification (GIAC), Microsoft Security Systems Engineer (MCSE), CompTIA Security + and the Certified Business Continuity Professional (CBCP), to name a few, can receive general information security experience requirement waivers.

## Worldwide Recognition

Although certification may not be mandatory for you at this time, a growing number of organizations are recommending employees become certified. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted information security management practices. CISM delivers such a program.



# CISM Requirements

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To earn the CISM designation, information security professionals are required to:

1. Successfully pass the CISM exam.
2. Adhere to the Information Systems Audit and Control Association *Code of Professional Ethics* and agree to comply with a continuing education policy.
3. Submit verified evidence of five (5) years work experience in the field of information security. Three (3) of the five (5) years of work experience must be gained performing the role of an information security manager. In addition, this work experience must be broad and gained in three of the five job practice areas (see page 3).

Substitutions for work performed in the role of an information security manager are not allowed. However, a maximum of two (2) years for general work experience in the field of information security may be substituted as follows:

- Two years of general work experience may be substituted for currently holding one of the following broad security-related certifications or a post-graduate degree:
  - Certified Information Systems Auditor (CISA) in good standing or
  - Certified Information Systems Security Professional (CISSP) in good standing or
  - Post-graduate degree in information security or a related field (for example: business administration, information systems, information assurance)

## OR

- A maximum of one year of general work experience may be substituted for one of the following:
  - One full year of information systems management experience or
  - Currently holding a skill-based security certification [e.g., SANS Global Information Assurance Certification (GIAC), Microsoft Certified Systems Engineer (MCSE), CompTIA Security +, Disaster Recovery Institute Certified Business Continuity Professional (CBCP)]

For example, an applicant holding either a CISA or CISSP certification will qualify for the maximum two year experience substitution. However, the applicant also must possess a minimum of three years information security management work experience in three of the five job practice analysis areas.

Experience must have been gained within the 10-year period preceding the application for certification or within five (5) years from the date of initially passing the exam. Application for certification must be submitted within five (5) years from the passing date of the CISM exam. All experience must be verified independently with employers.

*It is important to note that many individuals choose to take the CISM exam prior to meeting the experience requirements. This practice is acceptable and encouraged, although the CISM designation will not be awarded until all requirements are met.*

## Qualifying for CISM Under the Grandfathering Provision

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Information security professionals who have eight or more years of information security experience with five or more years of experience managing an information security program may be eligible to earn the CISM certification without taking the CISM exam. The grandfathering provision period ends on 31 December 2003. For more information on the grandfathering provision or to download an application please visit the ISACA web site at: [www.isaca.org/cism](http://www.isaca.org/cism) or contact the certification department by e-mail at [cism@isaca.org](mailto:cism@isaca.org); telephone +1.847.253.1545, ext. 471 or 474; or fax +1.847.253.1443.

# The CISM Exam

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The CISM exam consists of 200 multiple-choice questions that cover the CISM job practice areas. The exam covers five information security management areas created from a CISM job practice analysis and reflects the work performed by information security managers. The job practice was developed and validated using prominent industry leaders, subject matter experts and industry practitioners. The areas and their definitions are as follows:

- **Information Security Governance:** Establish and maintain a framework to provide assurance that information security strategies are aligned with business objectives and consistent with applicable laws and regulations.
- **Risk Management:** Identify and manage information security risks to achieve business objectives.
- **Information Security Program(me) Management:** Design, develop and manage an information security program(me) to implement the information security governance framework.
- **Information Security Management:** Oversee and direct information security activities to execute the information security program(me).
- **Response Management:** Develop and manage a capability to respond to and recover from disruptive and destructive information security events.

For a description of task and knowledge statements for each area please refer to [www.isaca.org/cismexam](http://www.isaca.org/cismexam).

## Preparing for the CISM Exam

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To pass the CISM exam a candidate should have an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers study aids and review courses to exam candidates (see [www.isaca.org/cismexam](http://www.isaca.org/cismexam) for more details).

- The *Candidate's Guide to the CISM Exam* is supplied to individuals upon receipt of the CISM exam registration form and payment. This guide provides general information regarding the administration of the exam as well as a detailed outline of the job practice areas, task statements and knowledge statements covered on the exam and a sample copy of the exam answer sheet.
- The *CISM Review Manual 2004* is a reference guide that is updated extensively each year and is designed to assist individuals in preparing for the CISM exam and for individuals who wish to learn more about the role and responsibility of an information security manager. The manual features detailed descriptions of the tasks performed by information security managers, and the knowledge required to manage, design and oversee an enterprise's information security program. These statements were developed by the CISM Certification Board, were validated by subject matter experts and serve as the blueprint for the CISM exam content and emphasis. Information is provided in a hierarchical format which begins with an explanation of each task and knowledge statement, presents applicable information security management principles, practices and strategies and includes detailed references where additional guidance can be found. This manual can be used as a stand-alone document for individual study or as a guide or reference for study groups and review courses. The *CISM Review Manual 2004* also provides definitions, practical examples and sample questions to facilitate the learning process.

### CM-4 (Available: January 2004)

- The *CISM Review Questions, Answers & Explanations Manual 2004*, consists of 100 multiple-choice study questions arranged in the same proportion as the CISM job practice analysis. The questions include the answers and detailed explanations for the candidates to use in preparation for the CISM exam. This publication is ideal to use in conjunction with the *CISM Review Manual 2004*.

### CQA-4 (Available: January 2004)

- CISM review courses are conducted by many ISACA chapters. Exam candidates should contact the ISACA chapter in their area to find out if a review course is being offered. Information pertaining to chapter contacts and course offerings are available at [www.isaca.org/chapters](http://www.isaca.org/chapters) and [www.isaca.org/cismexam](http://www.isaca.org/cismexam) respectively. A review course is also planned for the ISACA North America CACS Conference (8-13 May 2004).



*No representation or warranties are made by the Information Systems Audit and Control Association or the CISM Certification Board in regard to these or other association publications or courses assuring candidates' passage of the exam.*

# Maintaining CISM Certification

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A major strength of any professional designation is a program of continuing professional education the individual must follow to retain certification. In order to become and remain a CISM an individual must agree to comply with the CISM continuing professional education program and abide by ISACA's *Code of Professional Ethics*. Together, these programs help assure that CISM's remain current with technical and industry advances and demonstrate high professional principles.

The CISM Continuing Professional Education Policy requires an individual to earn a minimum of twenty (20) hours annually and one hundred and twenty (120) hours for every three years beginning in the year following the certification. Failure to comply with this policy will result in revocation of an individual's CISM certification.

## Registering for the CISM Exam

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### Exam Date

The CISM exam will be administered on **Saturday, 12 June 2004**, unless specified otherwise in this brochure on page 11.

### ISACA Membership

While ISACA membership is not required to take the exam, you can enjoy substantial cost savings on exam fees and study materials by joining now. To take advantage of these benefits, complete the membership section of the CISM exam registration form. For additional member benefits see page 7.

### Registration Form

Complete both sides of the registration form provided in this brochure or a clear photocopy or download the registration form from the ISACA web site, [www.isaca.org/cismboi](http://www.isaca.org/cismboi). Print or type clearly in **black ink in block letters**. Be sure to include your test center.

### Register Online and Save on the Registration Fee

Online registration via the ISACA web site, [www.isaca.org/examreg](http://www.isaca.org/examreg), is encouraged. By doing so candidates will save US \$30. Nonmembers will also have the ability to join ISACA at the same time, thus maximizing their savings.

### Registration Fees and Payment

	<u>ISACA member</u>	<u>Non-ISACA member</u>
Early registrations received on or before 4 February 2004	US \$325	US \$445
Final registrations received by 31 March 2004	US \$375	US \$495

**NOTE: Registration form and payment must be received on or before 4 February 2004 to qualify for early registration rate.**

Enclose the appropriate payment amount by cheque or draft amount in US dollars drawn on a US bank, provide your credit card information or indicate payment by bank transfer on the registration form. **Do not send cash.**

For payments received in 2004, pricing is based on the registrant's member status as of the exam date (June 2004). Additional nonmember fees will be added to member pricing for all registrants paying in 2004, whose membership is not renewed as of June 2004. Any remaining balance due as a result of a change in membership status will be invoiced and must be paid in full before test results will be released.

A US \$50 fee is required for all changes to CISM exam registration information received between 16 April 2004 through 30 April 2004. **No changes will be accepted after 30 April 2004.**

## Due Dates

Online registration in accordance with the exam deadline dates is based upon the date/time in New York, USA (Eastern time). **Only register using one method. Multiple registrations sent to ISACA may result in multiple registrations and charges. If you do not register online, please mail or fax the registration form to ISACA. Do not do both.** To qualify for the early registration fee, the registration form and payment must be postmarked or received by fax on or before 4 February 2004. Final registration forms and payment must be postmarked or received by fax on or before 31 March 2004. **Both sides of the registration form must be received to complete a registration.**

## Acknowledgment of Registration and Receipt of *Candidate's Guide to the CISM Exam*

A letter acknowledging your CISM exam registration and a *Candidate's Guide to the CISM Exam* will be mailed to you within six weeks upon completed processing of your registration form and payment. Failure to sign your registration form will result in a delay in processing. An acknowledgement also will be sent via e-mail.

## Refund and Deferral of Fees

**Refunds:** Candidates unable to take the exam are eligible for refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 16 April 2004. All requests for a refund after this date will be denied.

**Deferral:** Candidates unable to take the exam are also eligible for a one-time deferral of registration fees to the year 2005, if such a request is received in writing on or before 16 April 2004. Deferrals to 2005 are nonrefundable and will require a US \$50 re-registration fee to be paid at the time of registration for the 2005 exam. All requests for a deferral after this date will be denied. **No refunds or exchanges will be given for study aids or for associated taxes or shipping and handling charges.**

## Assignment of Test Centers

ISACA will make every effort to assign you to the test center of your choice. However, if a test center is cancelled, you will be assigned to the nearest available test center. Should you not wish to sit for the exam at the newly assigned test center, you will receive a full refund or deferral of the exam fee.

## Request for Additional Test Centers

If a test center is not available within 100 miles (160 kilometers) of the location in which you want to be tested and if there are five or more candidates who wish to enter as a group at this location, you may request that a new test center be established. Written requests for establishment of new test centers, including a minimum of five **paid** registration forms, must be received at the ISACA international headquarters no later than 16 January 2004. While there is no guarantee that a new test center can be arranged, every attempt will be made to provide one.

## Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. Candidates may request consideration for reasonable alterations in exam format, presentations, food or drink in the test site, or scheduling to accommodate a documented disability which would impede performance on an exam, but would not alter the measurement of skills or knowledge the exam is intended to test, or to accommodate a religious requirement. Requests for food or drink at the test site must be accompanied by a doctor's note, otherwise **no food or drinks are allowed in any test sites**. You must submit to ISACA international headquarters your request in writing, accompanied by the documentation, no later than 31 March 2004.

## ISACA Member Benefits

By joining ISACA now, you can take immediate advantage of a variety of cost saving opportunities. If you are a nonmember paying the higher rate for the CISM exam, you can apply the difference between the member and nonmember registration fee (US \$120) towards an ISACA membership. To do so, indicate **pending** on item 1 of the registration form and include the total association membership dues (including local chapter dues) on the remittance schedule located on page 2 of the registration form. In addition to a lower fee for the CISM exam, you will also enjoy immediate benefit through reduced costs for your CISM study aids. Registering online provides the ability to join and receive your membership benefits immediately!

## ISACA Contact Information

If you have any questions, please contact the CISM certification department by telephone +1.847.253.1545, ext. 471 or 474; fax +1.847.253.1443; or e-mail [cism@isaca.org](mailto:cism@isaca.org).

Please direct membership questions to [membership@isaca.org](mailto:membership@isaca.org) or by telephone to +1.847.253.1545, ext. 470.

For CISM study aid questions, contact [bookstore@isaca.org](mailto:bookstore@isaca.org) or by telephone at +1.847.253.1545, ext. 401.

ISACA international headquarters is located at 3701 Algonquin Road, Suite 1010, Rolling Meadows, Illinois 60008 USA.

# CISM Exam Administration

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## Admission Ticket

Approximately two to three weeks prior to the CISM exam date, you will receive a physical admission ticket from the testing agency and an e-ticket from ISACA. Tickets will indicate the date, registration time and location of your exam center, a schedule of events for that day and materials you must bring with you to take the CISM exam. It is imperative that you note the specific registration and exam time on your admission ticket. **No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins.** You can use your admission ticket only at the test center designated on your admission ticket.

You will be admitted to the test center only if you have a valid admission ticket and an acceptable form of identification. Examples of acceptable identification include those with a photograph (such as a passport, photo driver's license) or other identification with your signature and descriptive information, such as height, weight and eye color, (such as a nonphoto driver's license).

If you have not received your admission ticket by 1 June 2004, please contact the CISM certification department immediately.

## Security

Candidates who are discovered engaging in any kind of misconduct (such as giving or receiving help, using notes, papers or other aids), attempting to take the exam for someone else or removing the exam booklet, answer sheet or notes from the testing room will be disqualified. The testing agency will report such irregularities to the ISACA CISM Certification Board.

# CISM Exam Results

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## Receiving Your Score Report

**Approximately 10 weeks after the exam date**, score reports will be mailed to candidates. To ensure the confidentiality of scores, exam results will not be reported by telephone, fax or e-mail. However, with your consent to item No. 26 on the registration form, a pass/fail score can be e-mailed to you.

## Reporting of Your Exam Results

CISM candidates will receive a report indicating their examination score. This score is a scaled score from one (1) to one hundred (100) that is derived from an arithmetic process that converts raw scores to scaled scores based on the results of all candidates that sat for the exam and the pass point. It is not an arithmetic average. The pass point is derived from an equating process used by the independent testing agency that compares current exam results to those from past exams.

Candidates receiving a score of 75 or more will pass the exam and can then apply for CISM certification. A candidate receiving a score of 74 or less must retake the exam. To assist with future study those receiving a score of 74 or less will receive a score analysis, by process and content area, included in the results letter.

## Retaking the CISM Exam

Candidates receiving a score of 74 or less may register for the CISM exam again during any future exam administration.

*“An enterprise’s information security relies heavily on the individuals who manage it. Achievement of a CISM designation demonstrates that the individual responsible for overseeing an enterprise’s information security has the experience and knowledge necessary to ensure capable, competent and effective security practices.”*

LESLIE MACARTNEY, CISA, REUTERS GROUP PLC

# ISACA Membership

ISACA membership is not required to apply for certification as a Certified Information Security Manager. However, by joining ISACA now, you can take immediate advantage of a variety of benefits and cost savings. If you are not currently an ISACA member, but wish to become one now, you can apply the difference between member and nonmember registration fees towards an ISACA membership. To do so, indicate **pending** on item 1 on page one of the application form and include the total ISACA membership dues (including local chapter dues) from the remittance schedule below. Add the ISACA dues, chapter dues and new member processing fee and include that total amount in the ISACA membership fee row in the new member column under method of payment. **You may also join online during the exam registration process.**

As a member of ISACA, you will be part of a worldwide community of IT professionals—executive, management and practitioner—serving in a variety of industries. You will have access to an unsurpassed network of peers that you can call upon for the critical information and insight you need to achieve and maintain a competitive advantage.

## ISACA Offers a Broad Range of Benefits to Increase Your Knowledge

- Discounts on CISM® examination fees and study materials
- Complimentary download of **COBIT® (Control Objectives for Information and related Technology) 3<sup>rd</sup> Edition®** and discount on purchase of COBIT, which includes *Management Guidelines, Executive Summary, Framework, Control Objectives, Audit Guidelines, Implementation Tool Set* and fully searchable CD-ROM
- Discounts on leading-edge technical and managerial **conferences** and workshops
- A subscription to the bi-monthly **Information Systems Control Journal**, which features articles on current and future practices and technology, and **Global Communiqué**, an online member publication
- Full access to **K-NET**, a global **IT governance** knowledge resource
- Discounts on **ITGI research publications** and convenient access to peer-reviewed **bookstore** publications
- Documents and presentations from the **IT Governance Institute (ITGI)** on various aspects of IT governance.
- **Standards, statements and guidelines** for information systems audit and control professionals
- Access to a member-only web site content, which includes a variety of professional resources, such as IT Control Practice Statements, Internal Control Questionnaires (ICQs) and Audit Guidelines
- Information exchange and unsurpassed local and international networking opportunities

For more information on joining ISACA please contact [membership@isaca.org](mailto:membership@isaca.org), visit [www.isaca.org/membership](http://www.isaca.org/membership), or phone +1.847.253.1545, ext. 470.

## Instructions for Completing the CISM Exam Registration Form

**Register online**—To register online, visit the ISACA web site [www.isaca.org/examreg](http://www.isaca.org/examreg).

To be properly registered and to avoid any delay or the possibility of your registration being cancelled, it is extremely important that the registration form be completed carefully and correctly. **Please use black ink and print in block letters or type legibly.**

1. **ISACA membership ID**—If you are currently a member of ISACA please enter your member number on the line provided. This will ensure that both your membership and CISM exam records are updated properly. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are taking action to join ISACA at this time, please write PENDING on the line provided.**
2. **Name**—Please indicate the appropriate salutation. Your name should be entered as follows: first name, middle initial, last or family name.
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **Certifications you currently hold**—List the certifications you currently hold.
5. **Residence address**—Use the area provided to enter your home address. Please make sure that your home, city, state or province, country and postal code are recorded in the proper fields.
6. **Residence phone and fax numbers**—Enter your residence telephone and fax numbers including all area codes, country codes or other international dialing codes.
7. **Business name**—Enter the name of your business.
8. **Business address**—Use the areas provided to enter your business address. Please make sure that your company's city, state or province, country and postal code are recorded in the proper field.
9. **Business phone and fax numbers**—Enter your business telephone and fax numbers including all area codes, country codes or other international dialing codes.

10. **E-mail address**—Enter your complete e-mail address. This is important as notification of registration, an admission e-ticket and pass/fail results can be distributed via e-mail to all candidates who provide us with a valid e-mail address.
11. **Send mail to**—Check the appropriate box where all CISM exam correspondence and results are to be mailed.
12. **Employment category**—Indicate your current employment category:
- |                         |                           |                                   |                |
|-------------------------|---------------------------|-----------------------------------|----------------|
| 1. Financial            | 6. Government/National    | 11. Public Accounting             | 16. Law        |
| 2. Banking              | 7. Government/State/Local | 12. Manufacturing                 | 17. Healthcare |
| 3. Insurance            | 8. Consulting             | 13. Mining/Construction/Petroleum | 99. Other      |
| 4. Transportation       | 9. Education/Student      | 14. Utilities                     |                |
| 5. Retail and Wholesale | 10. Education/Instructor  | 15. Other Service Industry        |                |
13. **Educational level**—Indicate degree or the number of equivalent years of university level education:
- |                     |                      |                    |           |
|---------------------|----------------------|--------------------|-----------|
| 1. One year or less | 4. Four years        | 7. AS/Associates   | 10. Ph.D. |
| 2. Two years        | 5. Five years        | 8. BA/BS Bachelors | 99. Other |
| 3. Three years      | 6. Six or more years | 9. MS/MBA/Masters  |           |
14. **Work experience**—Indicate the number of years of information systems security, control and/or audit work experience:
- |                  |              |                     |
|------------------|--------------|---------------------|
| 1. No experience | 3. 4-7 years | 5. 10-13 years      |
| 2. 1-3 years     | 4. 8-9 years | 6. 14 or more years |
15. **Current professional activity**—Select the one job title that most closely describes your own:
- |                                       |                         |                                    |                         |
|---------------------------------------|-------------------------|------------------------------------|-------------------------|
| 1. CEO                                | 5. IS Security Director | 10. External Audit Partner/Manager | 14. IS Consultant       |
| 2. CFO                                | 6. IS Audit Manager     | 11. External Auditor               | 15. IS Vendor/Supplier  |
| 3. CIO/IS Director                    | 7. IS Security Manager  | 12. Internal Auditor               | 16. IS Educator/Student |
| 4. Audit Director/<br>General Auditor | 8. IS Manager           | 13. IS Security Staff              | 99. Other               |
|                                       | 9. IS Auditor           |                                    |                         |
16. **Size of organization**—Indicate the size of your organization (number of employees) at your primary place of business:
- |                               |                     |                      |                            |
|-------------------------------|---------------------|----------------------|----------------------------|
| 1. Fewer than<br>50 employees | 2. 50–100 employees | 3. 101–500 employees | 4. More than 500 employees |
|-------------------------------|---------------------|----------------------|----------------------------|
17. **Size of your information security staff**—Indicate the size of your professional security staff (*local office*):
- |                 |                    |                     |                      |                             |
|-----------------|--------------------|---------------------|----------------------|-----------------------------|
| 1. 1 individual | 2. 2–5 individuals | 3. 6–10 individuals | 4. 11–25 individuals | 5. More than 25 individuals |
|-----------------|--------------------|---------------------|----------------------|-----------------------------|
18. **Your level of purchasing authority**—Indicate your level of purchasing authority:
- |                                |                     |                                   |
|--------------------------------|---------------------|-----------------------------------|
| 1. Recommend products/services | 2. Approve purchase | 3. Recommend and approve purchase |
|--------------------------------|---------------------|-----------------------------------|
19. **Education courses attended annually**—Indicate the number of education courses you attend annually:
- |         |      |        |        |                |
|---------|------|--------|--------|----------------|
| 1. None | 2. 1 | 3. 2–3 | 4. 4–5 | 5. More than 5 |
|---------|------|--------|--------|----------------|
20. **Conferences attended annually**—Indicate the number of conferences you attend annually:
- |         |      |        |        |                |
|---------|------|--------|--------|----------------|
| 1. None | 2. 1 | 3. 2–3 | 4. 4–5 | 5. More than 5 |
|---------|------|--------|--------|----------------|
21. **How did you hear about the CISM exam?**—Select the code that indicates how you heard about the CISM exam:
- |                                |                    |               |             |                                 |
|--------------------------------|--------------------|---------------|-------------|---------------------------------|
| 1. ISACA International mailing | 2. Chapter mailing | 3. Conference | 4. Magazine | 5. ISACA international web site |
| 6. Chapter web site            | 7. Supervisor      | 8. Coworker   | 9. Friend   | 99. Other                       |
- Note:** Please indicate conference sponsor, magazine name or explain other on line provided.
22. **Exam language preference**—The 2004 CISM exam is only offered in English.
23. **Test center code**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 11 for test center locations.
24. **Authorization to release CISM exam results**—Indicate yes or no authorizing your release of having passed the CISM exam. No results will be released for candidates who fail the exam.
25. **Authorization to release contact information to the local ISACA chapter**—Indicate yes or no authorizing release of your name and address information to a local ISACA chapter for the purpose of promoting chapter sponsored activities including study courses. (Not applicable to ISACA members or individuals joining at this time.)
26. **Do you wish to be notified of a pass/fail result by e-mail?**—Enter Y for yes, N for no.
27. **Is certification required for your present position or for promotion?**—Enter Y for yes, N for no.
28. **Signature**—**Be sure to sign your form.** Failure to do so will result in your not being able to sit for the exam.

Page 1  
**2004 CISM Exam Registration Form**

For Office Purposes Only

Please use black ink.  
Print in block letters or type.

Order No. \_\_\_\_\_

To register online, visit the ISACA web site, [www.isaca.org/examreg](http://www.isaca.org/examreg).

CODES CODES CODES CODES

**Exam Date: Saturday, 12 June 2004**

Date \_\_\_\_\_  
MONTH/DAY/YEAR

MR.  MS.  MRS.  MISS  OTHER \_\_\_\_\_ 1. ISACA membership ID \_\_\_\_\_ (Indicate **pending** if you are applying for membership at this time.)

2. Name \_\_\_\_\_  
FIRST MIDDLE LAST/FAMILY

3. \_\_\_\_\_  
*IF JOINING AS AN ISACA MEMBER, PLEASE PRINT NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE*

4. Certifications you currently hold \_\_\_\_\_

5. Residence address \_\_\_\_\_  
STREET  
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

6. Residence phone \_\_\_\_\_ Residence fax \_\_\_\_\_  
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

7. Business name \_\_\_\_\_

8. Business address \_\_\_\_\_  
STREET  
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

9. Business phone \_\_\_\_\_ Business fax \_\_\_\_\_  
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

10. E-mail \_\_\_\_\_ 11. Send mail to  Home  Business

12. Employment category \_\_\_\_\_ 13. Education level \_\_\_\_\_ 14. Work experience \_\_\_\_\_ 15. Professional activity \_\_\_\_\_

16. Size of organization \_\_\_\_\_ 17. Size of your information security staff \_\_\_\_\_ 18. Level of purchasing authority \_\_\_\_\_

19. Education courses attended annually \_\_\_\_\_ 20. Conferences attended annually \_\_\_\_\_

21. How did you hear about the CISM exam? \_\_\_\_\_ Indicate conference sponsor, magazine name or explain other \_\_\_\_\_

22. Exam language preference—English only

23. Test center code \_\_\_\_\_ Test center location name \_\_\_\_\_

24. Authorization to release test results (Y or N) \_\_\_\_\_  
The CISM Certification Board may inform appropriate parties of my having passed the exam.

25. Authorization to release contact information to the local ISACA chapter (Y or N) \_\_\_\_\_  
(Not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership)

26. Do you wish to be notified a pass/fail score via e-mail? (Y or N) \_\_\_\_\_ (be sure you have included your e-mail address)  
This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

27. Is certification required for your current position or promotion? (Y or N) \_\_\_\_\_

I hereby apply to the Information Systems Audit and Control Association for exam by the Association in the form of the Certified Information Security Manager ("CISM") exam **and/or** for membership in the Association. By registering to take the CISM exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISM exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISM exam and/or nullification of any exam score in the event that any statement or information provided by me to the Association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the Association, I certify that I will abide by the Association's Code of Professional Ethics.

I hereby agree to hold the Association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the Association, and (2) any action or omission in connection with my registration to take the CISM exam, any exam given by the Association; and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CISM exam **and/or** I am accepted as a member of the Association, rests solely with the Association. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISM exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA. I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

28. Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(For your registration to be complete you must sign on the line above.)

COMPLETE FEE REMITTANCE SCHEDULE AND METHOD OF PAYMENT ON REVERSE SIDE

Name \_\_\_\_\_ Please use black ink. Print in block letters or type.

## Fee Remittance Schedule

	ISACA member	Non-ISACA member	
1. 2004 CISM Certification Exam Fee			
<b>Register Online (SAVE US \$30, <a href="http://www.isaca.org/examreg">www.isaca.org/examreg</a>)</b>			
Registration form and payment received by ISACA on or before 4 February 2004	US \$ 325	US \$ 445	\$ _____
Registration form and payment received by ISACA on or before 31 March 2004	US \$ 375	US \$ 495	\$ _____
(A copy of the <i>Candidate's Guide to the CISM Exam</i> is included in this fee.)			

**NOTE:** Sales tax & shipping charges do not apply to exam fees

### STUDY AIDS:

2. CISM Review Manual 2004 (CM-4)			
<b>English only.</b> (See page 3 for product description) (Available January 2004)	US \$ 75	US \$ 100	\$ _____
3. CISM Review Questions, Answers & Explanations Manual 2004 (CQA-4)			
<b>English only.</b> (See page 3 for product description) (Available January 2004)	US \$ 35	US \$ 50	\$ _____

**Study aid purchases must be paid in full prior to shipment.**  
**All study aid sales are final. No refunds or exchanges.**

**Study Aid Subtotal** US \$ \_\_\_\_\_

Illinois, USA residents add 8.25% sales tax OR  
 Texas, USA residents add 6.25% sales tax \$ \_\_\_\_\_

Please add the Shipping and Handling charges  
 based on Study Aid Subtotal \$ \_\_\_\_\_

**CISM Study Aid Total** US \$ \_\_\_\_\_

Shipping and Handling Rates for Study Aids		
Amount of total	Outside USA and Canada	Within USA and Canada
Up to US \$30.00	\$ 7.00	\$ 4.00
US \$30.01 - \$50.00	\$ 12.00	\$ 6.00
US \$50.01 - \$80.00	\$ 17.00	\$ 8.00
US \$80.01 - \$150.00	\$ 22.00	\$ 10.00
Over US \$150.00	15% of total	10% of total

For payments received in 2004, pricing is based on the registrant's member status as of the exam date (June 2004). Additional nonmember fees will be added to member pricing for all registrants paying in 2004, whose membership is not renewed as of June 2004. Any remaining balance due as a result of a change in membership status will be invoiced, and must be paid in full before test results will be released.

**YES! I wish to become an ISACA member NOW...and realize the benefits immediately.**

**Membership in ISACA is not required, but just look at the benefits—See page 7 for details**

Chapter number \_\_\_\_\_ (see page 12)

### Payment Calculation

Association dues	US \$120
Chapter dues (see page 12)	US \$ _____
New member processing fee	US \$ 30
<b>ISACA Membership Fee Total</b>	US \$ _____

Local chapter membership is required unless you live and work **more than** 50 miles/80 km from a local chapter.

I do not wish to be included on a mailing list other than for association mailings.

**Refund and Deferral Policy—Refunds:** Candidates unable to take the exam are eligible for refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 16 April 2004. All requests after that date will be denied. **Deferral:** Candidates unable to take the exam are also eligible for a one-time deferral of registration fees to the year 2005, if such a request is received in writing on or before 16 April 2004. Deferrals to 2005 are non-refundable and will require a US \$50 re-registration fee to be paid at the time of registration for the 2005 exam. All requests after that date will be denied.

**NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS OR FOR ASSOCIATED TAXES OR SHIPPING AND HANDLING CHARGES OR MEMBERSHIP FEES.**

## Method of Payment

Please note, your registration is not complete unless you have signed page 1 of the registration form.

CISM Exam Fee (from above)	\$ _____
CISM Study Aid Total (from above)	\$ _____
ISACA Membership Fee Total (if applicable)	\$ _____
<b>Total Remitted</b>	US \$ _____

Cheque payable in US dollars, drawn on US bank  
 Bank transfer (see below) Date of transfer (mm/dd/yy) \_\_\_\_\_  
 MasterCard    VISA    American Express    Diners Club  
 All payments by credit card will be processed in US \$

Account number \_\_\_\_\_

Print name of cardholder \_\_\_\_\_

Expiration date \_\_\_\_\_  
MONTH/YEAR

Signature \_\_\_\_\_

Cardholder billing address if different than address provided on previous page

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Bank transfer information: LaSalle National Bank, Chicago, Illinois USA  
 ABA No. 071000505 SWIFT Code: LASLUS44  
 ISACA a/c 22-7157-8  
 (Indicate candidate's name in transfer information)

Please fax or mail the completed registration form including payment (payable in US dollars) to:  
**Information Systems Audit and Control Association**  
 135 S. LaSalle, Dept. 1055, Chicago, IL 60674-1055 USA  
 Telephone +1.847.253.1545 • Fax +1.847.253.1443

**Do not send payments via courier to this address.**  
 See page 5 for courier mailing address.

# Exam Center Locations

Unless otherwise noted, the CISM exam will take place 12 June 2004.

<b>ARGENTINA</b> 6151 Buenos Aires 6152 Mendoza	6606 Toronto 6607 Vancouver 6608 Victoria 6609 Winnipeg 6610 Halifax	<b>ESTONIA</b> 7025 Tallinn	<b>ITALY</b> 7801 Milan 7802 Rome	<b>MEXICO</b> 8303 Mexico City 8304 Monterrey 8305 Merida Yucatan	<b>QATAR</b> 8751 Doha	<b>SWEDEN</b> 9201 Stockholm
<b>AUSTRALIA</b> 6201 Adelaide 6202 Brisbane 6203 Canberra 6204 Melbourne 6205 Perth 6206 Sydney	<b>CHILE</b> 6651 Santiago	<b>FINLAND</b> 7101 Helsinki	<b>JAMAICA</b> 7850 Kingston	<b>NETHERLANDS</b> 6402 Heerlen 6401 Utrecht	<b>ROMANIA</b> 8775 Bucharest	<b>SWITZERLAND</b> 9301 Zurich <b>TAIWAN</b> 9351 Taipei
<b>AUSTRIA</b> 6226 Vienna	<b>CHINA</b> 6620 Beijing 6635 Guangzhao 6650 Shanghai 6680 Shenzhen City	<b>FRANCE</b> 7201 Paris	<b>JAPAN</b> 7901 Nagoya 7902 Osaka 7903 Tokyo 7904 Fukuoka	<b>NEW ZEALAND</b> 8501 Auckland 8502 Wellington	<b>RUSSIA</b> 9950 Moscow	<b>THAILAND</b> 9401 Bangkok
<b>BAHRAIN</b> 6251 Manama	<b>COLOMBIA</b> 6702 Bogota 6725 Medellin	<b>GERMANY</b> 7325 Berlin 7326 Munich 7301 Dusseldorf 7302 Frankfurt 7327 Hamburg	<b>JORDAN</b> 8001 Amman	<b>NIGERIA</b> 8551 Lagos 8552 Port Harcourt	<b>SAUDI ARABIA</b> 8801 Dhahran (17 June 2004) 8802 Riyadh 8803 Jeddah (17 June 2004)	<b>TANZANIA</b> 9375 Dar Es Salaam
<b>BELGIUM</b> 6301 Antwerp 6302 Brussels	<b>COSTA RICA</b> 6801 San Jose	<b>GREECE</b> 7381 Athens	<b>KAZAKHSTAN</b> 8075 Almaty	<b>NORWAY</b> 8601 Oslo	<b>SCOTLAND</b> 9604 Edinburgh	<b>TURKEY</b> 9450 Istanbul
<b>BERMUDA</b> 6451 Hamilton	<b>CROATIA</b> 6875 Zagreb	<b>HONG KONG</b> 7401 Kowloon	<b>KENYA</b> 8050 Nairobi	<b>OMAN</b> 8651 Muscat	<b>SINGAPORE</b> 8901 Singapore	<b>UNITED ARAB EMIRATES</b> 9501 Dubai 9502 Abu Dhabi
<b>BOLIVIA</b> 6520 La Paz	<b>CZECH REPUBLIC</b> 6625 Prague	<b>HUNGARY</b> 7351 Budapest	<b>KUWAIT</b> 8101 Al Kuwait (17 June 2004)	<b>PAKISTAN</b> 8675 Karachi	<b>SLOVAK REPUBLIC</b> 8975 Bratislava	<b>URUGUAY</b> 9651 Montevideo
<b>BOTSWANA</b> 6475 Gaborone	<b>DENMARK</b> 6901 Copenhagen	<b>INDIA</b> 7501 Madras 7502 Mumbai 7503 New Delhi 7504 Calcutta 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin	<b>LATVIA</b> 8151 Riga	<b>PANAMA</b> 8701 Panama City	<b>SLOVENIA</b> 8951 Ljubljana	<b>VENEZUELA</b> 9701 Caracas
<b>BRAZIL</b> 6505 Brasilia 6501 Rio de Janeiro 6502 Sao Paulo	<b>DUTCH WEST INDIES</b> 6851 Wilmsted Curacao	<b>IRELAND</b> 9605 Dublin	<b>LEBANON</b> 9801 Beirut	<b>PARAGUAY</b> 8450 Asuncion	<b>SOUTH AFRICA</b> 6101 Johannesburg 6102 Capetown 6103 Durban 6104 Kimberley	<b>VIETNAM</b> 9725 Ho Chi Minh City
<b>BULGARIA</b> 6550 Sofia	<b>ECUADOR</b> 7010 Quinto	<b>INDONESIA</b> 7601 Jakarta	<b>LITHUANIA</b> 9825 Vilnius	<b>PAPUA NEW GUINEA</b> 8401 Port Morsby	<b>SOUTH KOREA</b> 9001 Seoul	<b>WEST INDIES</b> 9751 Trinidad 9752 Barbados
<b>CANADA</b> 6601 Calgary 6602 Edmonton 6603 Montreal 6604 Ottawa 6605 Quebec City	<b>EGYPT</b> 7001 Cairo	<b>IRELAND</b> 9605 Dublin	<b>LUXEMBOURG</b> 8171 Luxembourg	<b>PERU</b> 8710 Lima	<b>SPAIN</b> 9101 Madrid 9102 Barcelona 9103 Valencia	<b>ZAMBIA</b> 9850 Lusaka
	<b>ENGLAND</b> 9601 London 9602 Manchester 9603 Birmingham	<b>ISRAEL</b> 7701 Tel Aviv (13 June 2004)	<b>MALAYSIA</b> 8201 Kuala Lumpur	<b>PHILIPPINES</b> 8726 Manila		<b>ZIMBABWE</b> 9901 Harare
			<b>MAURITIUS</b> 8250 Port Louis	<b>POLAND</b> 8735 Warsaw		

<b>UNITED STATES</b>	<b>FLORIDA</b> 0801 Jacksonville 0802 Miami 0803 Orlando 0804 Tampa 0805 Tallahassee	<b>KENTUCKY</b> 1601 Louisville	<b>NEW JERSEY</b> 2401 Montclair	<b>PUERTO RICO</b> 3201 San Juan
<b>ALABAMA</b> 0101 Birmingham	<b>GEORGIA</b> 0901 Atlanta	<b>LOUISIANA</b> 1701 Baton Rouge 1702 New Orleans	<b>NEW MEXICO</b> 2501 Albuquerque	<b>SOUTH CAROLINA</b> 3301 Greenville
<b>ALASKA</b> 0150 Anchorage	<b>HAWAII</b> 1001 Honolulu	<b>MARYLAND</b> 1801 Baltimore	<b>NEW YORK</b> 2601 Albany 2602 Buffalo 2603 New York City 2604 Syracuse	<b>TENNESSEE</b> 3401 Memphis 3402 Nashville 3403 Knoxville
<b>ARIZONA</b> 0201 Phoenix	<b>IDAHO</b> 1101 Boise	<b>MASSACHUSETTS</b> 1901 Boston	<b>NORTH CAROLINA</b> 2701 Charlotte 2702 Raleigh 2703 Winston-Salem	<b>TEXAS</b> 3501 Austin 3502 Dallas 3503 Houston 3504 San Antonio
<b>ARKANSAS</b> 0301 Little Rock	<b>ILLINOIS</b> 1201 Chicago 1202 Springfield	<b>MICHIGAN</b> 2001 Detroit 2002 Grand Rapids	<b>OHIO</b> 2801 Cincinnati 2802 Cleveland 2803 Columbus	<b>UTAH</b> 3601 Salt Lake City
<b>CALIFORNIA</b> 0401 Los Angeles 0402 Sacramento 0403 San Diego 0404 San Francisco 0405 San Jose 0406 Santa Ana	<b>INDIANA</b> 1301 Indianapolis 1302 South Bend	<b>MINNESOTA</b> 2101 Minneapolis	<b>OKLAHOMA</b> 2901 Oklahoma City 2902 Tulsa	<b>VIRGINIA</b> 3701 Richmond 3702 Roanoke
<b>COLORADO</b> 0501 Denver	<b>IOWA</b> 1401 Des Moines 1425 Davenport	<b>MISSISSIPPI</b> 2150 Jackson	<b>OREGON</b> 3001 Portland	<b>WASHINGTON</b> 3801 Seattle 3802 Olympia
<b>CONNECTICUT</b> 0601 Hartford	<b>KANSAS</b> 1501 Kansas City	<b>MISSOURI</b> 2201 St. Louis	<b>PENNSYLVANIA</b> 3101 Harrisburg 3102 Philadelphia 3103 Pittsburgh 3104 Allentown	<b>WISCONSIN</b> 3901 Milwaukee
<b>DISTRICT OF COLUMBIA</b> 0701 Washington, DC		<b>NEBRASKA</b> 2301 Omaha		
		<b>NEVADA</b> 4000 Las Vegas		

# ISACA Local Chapter Locations

U.S. dollar amounts listed below are for local chapter dues. While correct at the time of printing, chapter dues are subject to change without notice. Please include the appropriate chapter dues amount with your remittance.

For current chapter dues, or if the amount is not listed below, please visit the web site [www.isaca.org/chapdues](http://www.isaca.org/chapdues) or contact your local chapter at [www.isaca.org/chapters](http://www.isaca.org/chapters).

Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues
<b>ASIA</b>			Denmark	96	*	Central Indiana	56	\$30	(Nashville)		
Hong Kong	64	\$40	Estonian	162	\$10	(Indianapolis)			Virginia (Richmond)	22	\$30
Bangalore, India	138	\$15	Finland	115	\$70	Michiana (South Bend, IN)	127	\$25	<b>Southwestern United States</b>		
Cochin, India	176	\$10	Paris, France	75	*	Iowa (Des Moines)	110	\$25	Central Arkansas	82	\$60
Coimbatore, India	155	\$10	German	104	\$80	Kentuckiana (Louisville, KY)	37	\$30	(Little Rock)		
Hyderabad, India	164	\$17	Athens, Greece	134	\$20	Detroit, MI	08	\$35	Central Mississippi	161	\$0
Kolkata, India	165	*	Budapest, Hungary	125	\$60	Western Michigan	38	\$25	(Jackson)		
Madras, India (Chennai)	99	\$10	Irish	156	\$40	(Grand Rapids)			Denver, CO	16	\$40
Mumbai, India	145	*	Tel-Aviv, Israel	40	*	Minnesota (Minneapolis)	07	\$30	Greater Kansas City, KS	87	\$0
New Delhi, India	140	\$10	Milano, Italy	43	\$53	Omaha, NE	23	\$30	Baton Rouge, LA	85	\$25
Pune, India	159	\$17	Rome, Italy	178	\$26	Central Ohio (Columbus)	27	\$25	Greater New Orleans, LA	61	\$20
Indonesia	123	*	Kenya	158	\$40	Greater Cincinnati, OH	03	\$20	St. Louis, MO	11	\$25
Nagoya, Japan	118	\$130	Latvia	139	\$10	Northeast Ohio (Cleveland)	26	\$30	New Mexico (Albuquerque)	83	\$25
Osaka, Japan	103	\$10	Lithuania	180	\$20	Kettle Moraine, WI	57	\$25	Central Oklahoma (OK City)	49	\$30
Tokyo, Japan	89	\$120	Netherlands	97	\$50	(Milwaukee)			Tulsa, OK	34	\$25
Korea	107	\$30	Lagos, Nigeria	149	\$20	Quad Cities	169	\$0	Austin, TX	20	\$25
Lebanon	181	\$35	Oslo, Norway	74	\$50	<b>Northeastern United States</b>					
Malaysia	93	\$10	Warsaw, Poland	151	\$30	Greater Hartford, CT	28	\$40	North Texas (Dallas)	12	\$30
Muscat, Oman	168	\$40	Moscow, Russia	167	\$0	(Southern New England)			San Antonio/So. Texas	81	\$25
Karachi, Pakistan	148	\$15	Romania	172	\$50	Central Maryland	24	\$25	<b>Western United States</b>		
Manila, Philippines	136	\$0	Slovenia	137	\$50	(Baltimore)			Anchorage, AK	177	\$20
Jeddah, Saudi Arabia	163	\$0	Slovensko	160	\$40	New England (Boston, MA)	18	\$30	Phoenix, AZ	53	\$30
Riyadh, Saudi Arabia	154	\$0	South Africa	130	\$35	New Jersey (Newark)	30	\$40	Los Angeles, CA	01	\$25
Singapore	70	\$10	Barcelona, Spain	171	\$110	Central New York	29	\$0	Orange County, CA	79	\$30
Sri Lanka	141	\$15	Valencia, Spain	182	\$25	(Syracuse)			(Anaheim)		
Taiwan	142	\$50	Sweden	88	\$45	Hudson Valley, NY	120	\$0	Sacramento, CA	76	\$20
Bangkok, Thailand	109	\$10	Switzerland	116	\$35	(Albany)			San Francisco, CA	15	\$45
UAE	150	\$10	Tanzania	174	\$40	New York Metropolitan	10	\$50	San Diego, CA	19	\$25
<b>CENTRAL/SOUTH AMERICA</b>			London, UK	60	\$80	Western New York	46	\$30	Silicon Valley, CA	62	\$25
Buenos Aires, Argentina	124	\$35	Central UK	132	\$55	(Buffalo)			(Sunnyvale)		
Mendoza, Argentina	144	*	Northern England	111	\$50	Harrisburg, PA	45	\$25	Hawaii (Honolulu)	71	\$30
São Paulo, Brazil	166	\$25	Scottish, UK	175	\$45	Lehigh Valley	122	\$35	Boise, ID	42	\$30
LaPaz, Bolivia	173	\$25	<b>NORTH AMERICA</b>			(Allentown, PA)			Willamette Valley, OR	50	\$30
Santiago de Chile	135	\$40	<b>Canada</b>			Philadelphia, PA	06	\$40	(Portland)		
Bogotá, Colombia	126	\$50	Calgary, AB	121	\$0	Pittsburgh, PA	13	\$20	Utah (Salt Lake City)	04	\$30
San José, Costa Rica	31	\$33	Edmonton, AB	131	\$25	National Capital Area, DC	05	\$40	Mt. Rainier, WA (Olympia)	129	\$20
Quito, Ecuador	179	\$15	Vancouver, BC	25	\$20	<b>Southeastern United States</b>					
Mérida, Yucatán, México	101	\$50	Victoria, BC	100	\$0	North Alabama (Birmingham)	65	\$30	Puget Sound, WA (Seattle)	35	\$25
Mexico City, México	14	\$65	Winnipeg, MB	72	\$15	Jacksonville, FL	58	\$30	<b>OCEANIA</b>		
Monterrey, México	80	\$65	Nova Scotia	105	\$0	Central Florida (Orlando)	67	\$30	Adelaide, Australia	68	\$0
Panamá	94	\$25	Ottawa Valley, ON	32	\$10	South Florida (Miami)	33	\$40	Brisbane, Australia	44	\$16
Lima, Perú	146	\$15	Toronto, ON	21	\$25	West Florida (Tampa)	41	\$35	Canberra, Australia	92	\$15
Puerto Rico	86	\$30	Montreal, PQ	36	\$20	Atlanta, GA	39	\$35	Melbourne, Australia	47	\$25
Montevideo, Uruguay	133	\$100	Quebec City, PQ	91	\$35	Charlotte, NC	51	\$35	Perth, Australia	63	\$5
Venezuela	113	\$25	<b>Islands</b>			Research Triangle	59	\$25	Sydney, Australia	17	\$30
<b>EUROPE/AFRICA</b>			Bermuda	147	\$0	(Raleigh, NC)			Auckland, New Zealand	84	\$30
Austria	157	\$45	Trinidad & Tobago	106	\$25	Piedmont/Triad	128	\$30	Wellington, New Zealand	73	\$22
Belux	143	\$48	<b>Midwestern United States</b>						Papua New Guinea	152	\$0
(Belgium and Luxembourg)			Chicago, IL	02	\$50	Greenville, SC	54	\$30			
Croatia	170	\$50	Illini (Springfield, IL)	77	\$30	Memphis, TN	48	\$45			
Czech Republic	153	\$110				Middle Tennessee	102	\$45			

\*Contact chapter for information

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## Information Systems Control JOURNAL

Bimonthly technical journal,  
*The Information Systems Control Journal*  
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Discounts on conferences  
[www.isaca.org/conferences](http://www.isaca.org/conferences)

## CISM® DISCOUNTS

CERTIFIED INFORMATION  
SECURITY MANAGER™

Discounts on the CISM exam  
[www.isaca.org/cism](http://www.isaca.org/cism)

Find your local chapter by visiting [www.isaca.org/chapters](http://www.isaca.org/chapters). Local chapter benefits include:

- Access to affordable continuing professional education programs
- Information exchange opportunities through regular chapter meetings
- Opportunities to participate in local events
- Chapter communications that inform of local events and opportunities
- Leadership experience on local boards and committees
- The opportunity to make a positive impact on the local business community

# CISM

CERTIFIED INFORMATION  
SECURITY MANAGER™

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Fax: +1.847.253.1443

E-mail: [cism@isaca.org](mailto:cism@isaca.org)

Web site: [www.isaca.org](http://www.isaca.org)



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Audit and Control  
Association®*

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Rolling Meadows, Illinois 60008 USA